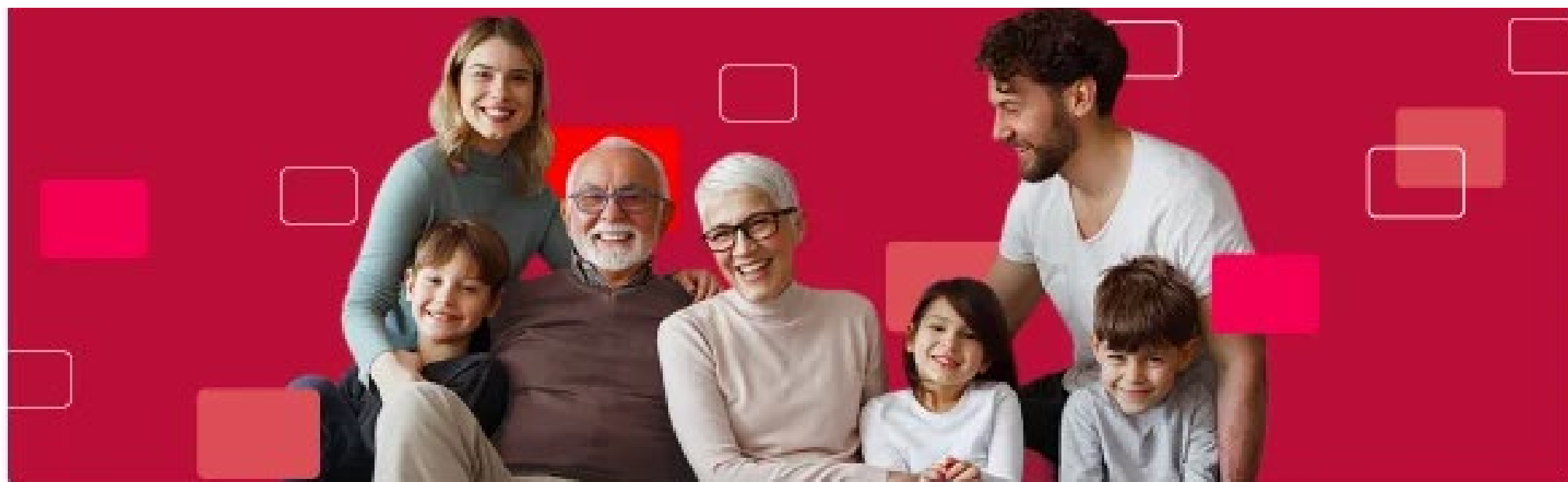




Did you receive a customized letter with investigation key 02494 (top left of the letter)?

- **Between 5 October and 6 December**, you can complete the online questionnaire from home or at a local survey centre using the login details provided in your letter.
- **Between 12 November and 23 December**, you can arrange to be interviewed by a local authority representative in your home, over the phone, or at a local authority survey centre.

How to fill out the online survey

Once you have logged in to the online portal ["Fill out the survey"](#), click on "Sign in" (left side of the page).

You can sign in with your user code and PIN* (it's the letter holder's tax code) or with SPID or CIE credentials.

*To retrieve your PIN, call the ISTAT number 1510 or contact one of the following Municipal Survey Centres established at the Municipality.

Information and compilation support

You can contact the Municipal census office::

- calling the number **010 5572950** (from Monday to Thursday, from 9am to 3.30pm and on Friday from 9am to 1:30pm)
- Sending an e-mail to **statistica@comune.genova.it**

You also have the option to go to the following Municipal Survey Centres:

- **via Garibaldi 9, second floor, east side, room 231**
Mondays and Wednesdays from 09:00 to 13:00 and from 14:00 to 15:30
- **Matitone-skyscraper, Via di Francia 1, ground floor, desk 13,**
Tuesdays and Thursdays from 09:00 to 13:00 and from 14:00 to 15:30

You will need to provide a letter from ISTAT, a form of identification and your health insurance card.

Help with filling out the survey is completely free.